52 Headquarters Road Litchfield, CT 06759

January 24, 2002

Attorney General John Ashcroft US Department of Justice 950 Pennsylvania Avenue, NW Washington, DC 20530

Dear Mr. Ashcroft:

We have followed the lawsuit against Microsoft for the past three years and feel that it is time this matter was brought to a close. The settlement Microsoft has agreed to is more than fair and will insure that other companies are able to compete and in turn the consumer will receive a better product.

The state, the IT industry, and the economy will all bounce back from this set back if the matter is resolved soon. Microsoft has agreed to many terms that are more than fair. They have consented to a uniform price list which means Microsoft will license its Windows operating system products to the twenty largest computer makers on identical terms and conditions. Also, Microsoft will design future versions of Windows, beginning with an interim release of Windows XP, to provide a mechanism to make it easy for computer makers, consumers and software developers to promote non-Microsoft software within Windows.

Microsoft has taken all the necessary steps to conclude this matter, it is time now for the DOJ to do the same. We hope that this issue is soon put to rest Thank you.

Sincerely,

John & Janet Raker